



# Community Safety & Well-Being Plan

TOWNSHIP OF WHITE RIVER



June 2021

Incident  
Response

Risk  
Intervention

Prevention

Social  
Development

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# Introduction

Under Ontario Police Services Act (January 1, 2019) municipalities were required to develop and adopt community safety and well-being plans working in partnership with an advisory committee, including local service providers. As stated in the *Community Safety and Well-being Planning Framework – A Shared Commitment in Ontario*, “The goal of this type of community safety and well-being planning is to achieve sustainable communities where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families are able to meet their needs for education, health care, food, housing, income and social and cultural expression. The success of society is linked to the well-being of each and every individual.”

A framework was provided through which concerns could be reviewed:

- Incident Response – critical and non-critical incident response
- Risk Intervention – mitigating situations of elevated risk
- Prevention – proactively reducing identified risks
- Social Development – promoting and maintaining community safety and well - being

Municipal staff, and representatives of the various organizations providing services to the area began to meet in January 2020. It was obvious from the outset that many of the service providers for White River were also service providers for Dubreuilville and Wawa, most based in Wawa. It was also apparent that there are many committees/tables/organizations working to improve services in the area in a collaborative manner. A decision was made to hold the initial meetings with all three communities and once local concerns were being identified and goals were being established the groups would meet separately for each community. Each community would have a separate plan developed based upon their own needs.

The COVID-19 pandemic caused a delay in the work whilst committee members worked at developing new ways of working and meeting. Meetings began again in earnest in January 2021. A virtual review of the draft plan was held in each community prior to officially accepting the plan. Due to pandemic restrictions additional in-person reviews will be held once restrictions are lifted.

## MESSAGES FROM MEMBERS

**Angelo Bazzoni**

Mayor of White River

*The Township of White River is a progressive, vibrant community located midway between Thunder Bay and Sault Ste. Marie in the heartland of Northeastern Ontario. White River is a great place to vacation, live, work, raise a family and retire. Our mission for the future of White River is to develop a diversified economy based on sustainable development of our natural resources, tourism and service industries. We succeed through being creative, self-reliant and taking a positive approach to the challenges and opportunities that arise.*

*That is why the Township has developed the Community Safety and Well-Being Plan: a number of community partners and agencies coming together to work collaboratively to address the issues facing our town, such as the housing shortage, a lack of awareness with respect to medical services available, transportation for appointments, community policing, etc. We are committed to providing programs and services to support the health and well-being of our residents, today, tomorrow and for generations to come. The plan defines objectives and actionable items on the ground. We are hoping to move from being reactionary in nature to a system which is focused on upstream, early preventative multi-sector collaborative initiatives to make our town a safe and healthy place to live for all of our citizens. The Plan will identify priority risk factors, strategies to reduce the potential risks, and set measurable outcomes. Together, we can make a change.*

**Julie Roy-Ward**

CAO of White River

*The Community Safety and Well-Being Plan demonstrates the ongoing commitment of many key community partners in addressing the factors that improve safety and well-being of all community members. Together, with collective expertise and determination, along with the dedication of community members, the priorities in this plan outline a successful path forward. This plan recognizes the need for continued work upstream to address the complex factors that impact the well-being of our community. Highlighting the broader systemic factors that may impact health and wellness with an equity lens is an important focus in ensuring that all have opportunity for wellness and can enjoy a safe and connected community. Connections with surrounding municipalities and community partners is integral to the upstream work needed in this plan and White River is fortunate to have strong collaborations to create healthier communities for all. This plan reflects this ongoing work together to address the needs of the community as a whole. Reflecting on the tremendous partnerships and strength of our community in addressing the pandemic and other emergencies together this past year, it is exciting to anticipate the great possibilities going forward.*

## MESSAGES FROM MEMBERS

**Beverly Boyd**

Coordinator

Executive Director

Wawa &amp; Area Victim Services

*It has been an interesting exercise in working with three communities in North Algoma – White River, Dubreuilville and Wawa. A decision was made early on to hold meetings with representatives of all three communities at the outset. This allowed the service providers the opportunity to go to one meeting instead of three. As work progressed the communities began to meet with the providers separately to develop their goals and actions.*

*Each community has its' own characteristics, strengths and areas of concern. What is noted is that they all have individuals who are committed to making their communities strong and safe. It is recognized that each community, although a separate entity, is connected to the others by a network of services –providing service as best they can with, often times, limited resources. The COVID-19 pandemic highlighted the difficulties in servicing three communities, many kilometres apart, with limited resources and no clear plan in place as to how to continue to provide great care. It is my hope that all three communities will have a workable plan that will benefit their community, without compromising the safety and well-being of the other communities. We must share our resources and should work together to increase these resources, rather than taking from one to give to the other.*

*The plans are 'living' plans and can be reviewed and revised when necessary. Some of the goals are not going to be achieved overnight – these are why 'working groups' are being established – to look at complex issues that will require complex solutions.*

*I would like to thank the municipalities of White River, Dubreuilville and Wawa and the various service providers who work in the communities. It has been an honour and privilege to work with these dedicated individuals.*



# Acknowledgments

The creation of this plan would not have been possible without the following:



Township of White River

Angelo Bazzoni, Mayor  
Julie Ward-Roy, CAO  
Brandi Greenwood, Executive Assistant

Service Providers:

Superior East Detachment of the Ontario Provincial Police (SE OPP)

Richard Bordin, Detachment Commander  
Kevin Fellingner, Administrative Sergeant

Canadian Mental Health Association (CMHA)

Emma Blanchet, Case Manager  
Annette Katajamaki, CEO

Algoma District Services Administration Board (ADSAB)

Anna-Liisa Klockars, Housing Services Supervisor

Northern Neighbor's Nurse Practitioner-Led Clinic (NNNPLC)

Carolyn Burton, Clinic Administrator

Lady Dunn Health Centre

Kadean Ogilvie, CEO  
Julie Hunter, RAAM Clinic

Chapleau Hornepayne Algoma District Women in Crisis Home (CHADWIC Home)

Paula Valois, Executive Director

Wawa and Area Victim Services (WAVS)

Beverly Boyd, Executive Director  
Kaitlin Dube, Report Designer

# Community Snap Shot

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As a small, northern community White River's concerns are a reflection of the concerns throughout Ontario, albeit on a smaller scale – mental health and addictions and the services available; housing for all family sizes and income levels; policing; and availability of transportation. Working with service providers, and the municipality taking the lead, this plan was developed

White River is a small community located on Highway 17 - the Trans Canada Hwy. White River has a population of 645 people (2016 Census) with an increase in temporary/transient population due to the development of mines and construction in the area. The stable population is aging with approximately 50% of the population being over the age of 50. Children attend elementary school in White River but are bussed to Wawa for secondary school. They are able to access services in Wawa during school hours. Most adults of working age are employed if they wish to be. Industry in the area includes White River Forest Products, Harte Gold Corp. Sugar Zone Mine Site, Barrick Gold Mine, Alamos-Island Gold, Argonaut Gold and Wesdome Gold Mines. Construction of the East-West Tie Transmission Project has resulted in numerous short-term workers in the area.

A list of all the services available can be found in the Appendix: Asset Mapping

# CSWB Plan

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## Safety and Well-Being Plan

### Incident Response – critical and non-critical response

Police, ambulance and fire response are available in the community. A nurse practitioner led clinic is available on weekdays. CHADWIC Home and WAVS are available (located in Wawa) to provide emergency services either virtually or in person as necessary. Other health/social services are available in the community on an intermittent (usually weekly) basis. A number of crisis lines are available 24/7. A complete list of services with descriptions can be found in the Appendix: Asset Mapping

### Policing

The Superior East Detachment of the Ontario Provincial Police is located on the east shore of Lake Superior and includes areas in the District of Algoma and District of Sudbury. The geographical area of Superior East Detachment consists of approximately 50,000 square kilometres. The administrative office (Host) is located on Highway 17 in the community of Wawa. Satellite offices include White River, Hornepayne, Chapleau, Wawa Municipal and the newly acquired Foley Detachment (as of October 2020). The Superior East Detachment is responsible for policing the above communities, along with Dubreuilville, Hawk Junction and Missinabie. The Superior East Detachment is also responsible for policing two First Nations communities. The remaining communities are policed by Nishnawbe-Aski Police Service (NAPS). The Trans-Canada Highway is the core that connects all of our communities and is vital to all of its industries, making traffic safety a priority in Superior East. The current compliment of officers assigned to the Superior East cluster is 40 Constables, 8 Sergeants and 1 Staff Sergeant (Detachment Commander). Of the 40 constables, 2 are assigned to Court Services, 2 are assigned to the Crime unit (Detective Constables) and 1 is assigned as the Community Safety Officer. All four detachments of the Superior East cluster are duration postings and staffing vacancies are an ongoing challenge.

Ontario passed the Comprehensive Ontario Police Services Act, 2019 (Bill 68) and established the Community Safety and Policing Act, 2019 (CSP) which, once in force, will repeal the Police Services Act, 1990 (PSA). Section 67 of the CSP requires there be an Ontario Provincial Police (OPP) detachment board, or more than one OPP detachment board, for each detachment of the OPP that provides policing in a municipality or in a First Nation community. The Ministry is required to develop a regulation related to the composition of each OPP detachment board. To achieve this, the ministry has developed an “OPP Detachment Board Framework”.

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## Policing

The new OPP Detachment Board Framework will provide civilian governance to 326 municipalities and 43 First Nations including those that:

- Are directly policed by the OPP;
- Employ their own First Nations Constables but receive administrative support from the OPP; and
- Receive “OPP Dedicated” policing (i.e. North Caribou Lake and Wapekeka First Nation).

By enhancing civilian governance, the OPP Detachment Board Framework under the CSPA will:

- Ensure each municipality and First Nation receiving OPP services and supports has an opportunity to represent their local perspectives, needs, and priorities; and
- Provide opportunities for municipalities and First Nations to collaborate on efforts to improve community safety.

**The Township of White River will ensure that at least one representative is named to the Superior East OPP Detachment Board.**

## Fire Response

The community of White River is served by a volunteer fire department which is common in small, rural communities. They are available to assist with, not only fire, but other emergency situations.

## Ambulance Response

The community of White River is served by the ADSAB Paramedic Service. An ambulance is available (on-site) 12 hours each day and 12 hours standby. Patients are generally transported to Wawa for emergency care.

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## Health Clinic

White River is serviced locally by the recently established Northern Neighbours Nurse Practitioner-Led Clinic. Collaboration between NNNPLC, WFHT, & LDHC ensures that residents can receive a full range of primary care services. As with other small, rural communities, residents will have to go to larger centres for specialized care, including obstetrics and oncology.

## Risk Intervention – mitigating situation of elevated risk

### Mental Health, Addiction and General Health Services

White River is serviced by organizations based in Wawa and/or Sault Ste. Marie with offices in Wawa. A Mental Health and Addictions Table has been working to identify the services available in the area and determine what services need to be enhanced. It is strongly felt that managing and planning of services needs to take place at a local level.

All organizations with a mental health component are having difficulty attracting suitably trained professionals and as a result there is a lack of sufficient staff to support the communities fully. In spite of that, there are some services available, but it isn't clear that residents are aware of the services or how to access them. This has become more readily apparent when services began to be offered virtually rather than in person.

The concerns with mental health and addiction are difficult and will require collaboration between people from the various organizations (CMHA; AFS; NAC; WFHT)

A Situation Table has been established in Wawa as a way to intervene in cases of Acutely Elevated Risk. Many of the people on this table would also be members of a White River Situation Table, should one be established. Involvement from professionals in White River would be necessary.

**The township will establish a working group that will review the services and determine what (if any) other services are required and a plan to increase services as necessary.**

**The working group will also develop a communications strategy to ensure that residents are well aware of the availability of service.**

**A list of current services available will be developed and provided to the township who will disseminate the information to the community.**

**A Situation Table will be established for White River.**

The White River Emergency Foodbank is open two (2) afternoons each week.

## Prevention – proactively reducing identified risks

### Housing

White River is experiencing a growth in population due to mining and power distribution activity in the area. A number of bunkhouses have been established and motels are filled to capacity. For workers this may mean that they have to share apartments or rooms with a number of others, and/ or may be living away from family for an extended period of time as there are no homes available to purchase or suitable apartments for rent. This is likely to result in individual, family and generally social stresses. The pandemic has added to the stress as people cannot congregate and restaurants are often not open for indoor dining.

Should other service providers (private practice/businesses, mental/physical health providers) wish to relocate to White River there are no homes available to purchase.

Currently the ADSAB board has one person representing Hornepayne, White River and Dubreuilville.

The issues with insufficient housing are complex and require more thought than a well-being plan can provide.

**The township will establish a working group to determine the needs and the best way for fulfilling these needs. It is anticipated that those who should be represented on the committee include; the Township of White River, Aboriginal Housing, Algoma District Services Board, White River's Economic Development Office and Industry / Business.**

**The township will seek to have their own representative on the ADSAB board.**

## CSWB Plan

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**Social Development - promoting and maintaining community safety and well-being****Transportation – local and regional**

Residents who wish to go either north or south have access to the Ontario Northland Bus 6 days a week. Should they need to go to Wawa for any reason they could, theoretically take a bus in the morning and return in the afternoon. Once in Wawa they would either have to take a taxi or walk to their various appointments. This may be difficult for the elderly or people with young children.

There is no taxi service in White River. For those residents who are unable to walk more than a kilometre, especially in the winter, this can be problematic. Going to the grocery store, the medical clinic, or to visit a friend, may not be possible. Elderly people can quickly become home bound.

**White River has an established transportation program which they are currently revamping and they will continue to work to develop and enhance the program.**

The group is examining the feasibility of extended the service regionally – i.e., developing a schedule perhaps weekly for going to Wawa. They are also seeking to establish a pool of volunteers to increase the availability of transportation within the community. The maintenance and insuring of the van must be included in the plan.

As the motels are filled to capacity there are no rooms available for travellers, (some who may be unable to continue on due to vehicle issues). It is also a concern for transients who are dropped off in White River and are unable to get a ride out of town. In the winter it is the cold temperature and in the summer the black flies and mosquitoes that are especially concerning.

**The township will work with Wawa and Area Victim Services in developing a protocol for getting stranded travellers from White River to Wawa or elsewhere when required. The transportation program may form part of this protocol.**

# APPENDIX



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CSWB Action Plan

Area of Concern	Present State	Action	By Whom	By When
<p>Mental Health &amp; Addictions &amp; General Health</p> <p>Organizations serving the area currently include:</p> <ul style="list-style-type: none"> <li>Canadian Mental Health Association (CHMA)</li> <li>Algoma Public Health (APH)</li> <li>Lady Dunn Health Centre (LDHC)</li> <li>Northern Neighbours Nurse Practitioner Led Clinic (NNNPLC)</li> <li>North Algoma Counselling (NAC)</li> <li>Algoma Family Services (AFS)</li> </ul>	<p>White River is serviced by a variety of organizations either directly from Wawa or from Sault Ste. Marie through Wawa, as well as through the Nurse Practitioner Led Clinic in White River. There are considerable services available however it seems that the population are not always aware of what is available, when it is available and where it is available and who to contact.</p> <p>Should a business or service provider, wish to move to White River, finding suitable housing would be an issue.</p> <p>Wawa has a Situation Table, the members of which, would also be on a Situation Table for White River. It would be necessary for professionals from White River be a member of the table/</p>	<p>Establish a working group to review the services available and determine if more are truly necessary. Additional areas to consider are: Pharmaceutical, Chiropractic, Speech Therapy, Dental</p> <p>Develop a communication /advertising strategy to ensure that residents are aware of services available. This could include; encouraging organizations to participate in the Winnie-the-Pooh Festival Expo, increased signage, mail-outs.</p> <p>Create a 'roadmap' of all the services available, with when, where and how to connect.</p> <p>Establish a situation table for White River.</p>	<p>White River Municipality</p> <p>Working Group</p> <p>Emma Blanchet</p> <p>SE OPP Community Safety Officer</p>	<p>Fall 2021</p> <p>Winter 2021</p> <p>Summer 2021</p> <p>December 2021</p>
<p>Housing</p> <p>Organizations serving the community currently include:</p> <p>Aboriginal Housing (AH) Algoma District Social Services Administrative Board (ADSSAB) Economic Development (ED)</p>	<p>White River is experiencing a growth in population due to mining and power distribution activity in the area. A number of bunkhouses have been established in and around the community. Hotels and motels are filled to capacity most of the time with workers. There is little to no residential building occurring.</p> <p>White River is currently being represented by one individual that represents Hornepayne, Dubreuilville and White River.</p>	<p>Establish a formalized working group to review the housing study, consider housing issues and possible solutions. Those participating in the group should include: The Municipality AH ADSSAB ED Industry and Business Reps</p> <p>Seek to have their own representative on the ADSAB board.</p>	<p>Township of White River</p> <p>Township of White River</p>	<p>Fall 2021</p>

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CSWB Action Plan

Area of Concern	Present State	Action	By Whom	By When
<p>Policing</p> <p>Superior East Detachment of the Ontario Provincial Police (SE OPP)</p>	<p>White River is served by the SE OPP. The Superior East region extends from Chapleau in the East to Wawa (approximate centre of area) Dubreuilville, White River to Hornepayne covering an area of approximately 50,000 sq. km.</p> <p>A greater presence of police in the community would be welcome.</p> <p>The Ministry of the Solicitor General is currently working to establish the Comprehensive Ontario Police Services Act. This Act once it receives Royal Assent. As part of this act each detachment will have a board which may have representation from the communities which it serves.</p>	<p>Ensure a community representative is appointed to the new 'board' once this is established. This is already being worked on.</p>	<p>Township of White River</p>	<p>Winter 2021</p>
<p>Transportation – local and regional</p> <p>Ontario Northland Bus Services</p>	<p>Currently an Ontario Northland Bus leaves White River each morning going south to Wawa (and on to Sault Ste. Marie) at approximately 7:00 a.m. each day with the exception of Saturday. In addition, a bus goes north/west each day (with the exception of Saturday) leaving Wawa at approximately 1:30 and reaching White River at about 2:30 and heads on to Thunder Bay at 2:40.</p> <p>There is no taxi service available in White River.</p> <p>Residents often go to Wawa for medical appointments.</p> <p>There is a community transportation program currently being worked on.</p>	<p>Enhance the community transportation program to:</p> <ul style="list-style-type: none"> <li>• Advertise and encourage use of the program</li> <li>• Increase availability of the program for local transportation</li> <li>• Develop a schedule for regional transportation (if necessary)</li> <li>• Develop a pool of volunteers to drive</li> <li>• Include maintenance of van</li> </ul>	<p>Township of White River</p>	<p>Late Summer 2021</p>

SECTION

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CSWB Action Plan

Area of Concern	Present State	Action	By Whom	By When
<p>Transient Population</p> <p>SEOPP</p> <p>Wawa and Area Victim Services (WAVS)</p>	<p>As White River is located on the Trans-Canada Highway (HWY17) and it is a corridor going across the country, transients are frequently in the community. If they are hitch-hiking, they may be left there often without money. The availability of emergency shelter (motel rooms or otherwise) is almost non-existent. See Housing above.</p> <p>Having people without shelter, particularly in the winter (cold), but also in the summer due to mosquitos/bugs.</p>	<p>Establish a protocol or memorandum of understanding with WAVS regarding transportation, provision of food and shelter of people when necessary. The vulnerability of the transients will be assessed as part of the protocol.</p>	<p>Township of White River and WAVS</p>	<p>Mid-Summer 2021</p>

## Asset Mapping

## Asset Mapping

## Physical and Mental Health and Addiction Services, Crisis Response

Social Agency - Program Name	Target Population	Service Description/Model of Care/ Services/Activities	How to Access
<b>Algoma Children's Aid Society (CAS)</b> Funded by: Ministry of Community & Children's Social Services Service Type: Child Protection Services	Children and youth 16 years of age and under and their families	Receives calls, letter and emails from people who are concerned for the welfare of a child; investigate alleged emotional, sexual, physical abuse and neglect of a child; provides monitored and supervised access programs which offer a safe, neutral setting where visits can take place under supervision; give the family, extended family and friends an opportunity as a group to make a plan for the child	Staff located in Wawa. Management in Sault Ste. Marie, ON. Call 1-888-414-3571
<b>Algoma District Paramedics</b> Funded by: Algoma District Services Admin Board Service Type: Crisis/Emergency Response	All people	Provides on scene medical intervention and transportation to the Lady Dunn Health Centre	Base with one ambulance in White River. 12 hours on-site and 12 hours on-call. Call 911
<b>Algoma District Services Board ODSP &amp; OW</b> Funded by: Ministry of Municipal Affairs and Housing Service Type: Income Support	Individuals 16 years of age and older and families who are residents of Ontario and in need of social assistance and those with approved disabilities	Ontario Works and the Ontario Disability Support Program (ODSP) Affordable/rent geared to income housing (see particulars below in Housing)	Office located in Wawa. Managed out of Thessalon. Individuals may call (705) 856 - 2303 to set up an appointment
<b>Algoma Public Health</b> Funded by: Ministry of Health and Long Term Care Service Type: Health (prevention)	All people	Vaccine Program Healthy Babies/ Healthy Children Sexual Health Program Hearing Screening for Newborns Infectious disease surveillance	Office located in Wawa Visits to White River Call (705) 856-7208 for appointment
<b>Algoma Family Services - Child &amp; Youth Mental Health</b> Funded by: Ministry of Health and Long Term Care Service Type: Mental Health	Children and youth 16 years of age and under and their families struggling with issues that interfere with their daily functioning	Counselling & therapy utilizing evidence-informed, strength-based practice Care givers and family members are an integral part of the treatment Informed consent required Depression, anxiety, trauma reactions and other mental health issues	Office located in Wawa. Parents may call (705) 856-2252 or 1 (800) 461-2237 to inquire about a service An Intake Service Coordinator receives and processes all referrals, facilitates appointments and service delivery for clients
<b>Alzheimer's Society</b>	Individuals and families of those suffering from various forms of dementia, including Alzheimer's	Information, resources, education, support and counselling	37 Broadway Ave. (705) 856-000
<b>Canadian Mental Health Association</b> Funded by: Ministry of Health Service Type: Adult Mental Health	16 years of age and older with confirmed SMI - severe and persistent mental illness Throughout Algoma	Clinical and psychosocial rehabilitation models based on recovery Comprehensive assessment and recovery planning Client centered Services provided in the consumer choice of place Psychiatric Case Management collaborative client-directed individualized Referral and advocacy and assistance in obtaining; secure, affordable housing, financial and budgeting support, supportive counselling, medication monitoring Interpersonal support, improving life skills	Staff located in Wawa. Managed from Sault Ste. Marie. Mental health services in White River biweekly or as needed. Appointments can be made ahead of time. Crisis Line 1-800-721-0077 Access and Referral Line 1-855-366-1466

## Asset Mapping

## Asset Mapping

## Physical and Mental Health and Addiction Services, Crisis Response

Social Agency - Program Name	Target Population	Service Description/Model of Care	How to Access
<b>Canadian Mental Health Association - Community Alcohol and Drug Assessment Program</b> Funded by: Ministry of Health Service Type: Addiction	Individuals 0 -99 experiencing problematic substance misuse requesting ongoing community treatment and/or residential services	Clinical and psychosocial rehabilitation models based on recovery Client centered Initial screening and assessment and individualized treatment plan Case management Culturally sensitive addiction counselling Trauma-informed psychotherapy Interpersonal support, improving life skills Co-ordination, referral, and advocacy with other supports and services, assistance to obtain secure, appropriate, affordable housing Educational groups	Staff located in Wawa. Managed from Sault Ste. Marie. Mental health services in White River biweekly or as needed. Appointments can be made ahead of time. Crisis Line 1-800-721-0077
<b>Canadian Mental Health Association - Iris Place Drop-in</b> Funded by: Ministry of Health and Long Term Care Service Type: Mental Health and Addictions	Individuals 16 yrs and older with mental health and addictions	Provision of emotional and practical support for individuals experiencing mental health/addictions challenges or illness by a Peer Supporter who has lived through similar experiences and is trained to support others. Drop-in providing support groups, resource sharing, recreational activities, educational programming, life skills, and meals	Located in Wawa although individuals from White River may access services.
<b>Canadian Mental Health Association - Mental Health Court Program/Justice Services</b> Funded by: Ministry of Health and Long Term Care Service Type: Mental Health	Individuals 18 yrs and older with mental health or mental health and intellectual disability (Dual Diagnosis)	Offer support to people with mental illness and/or intellectual disability who are in conflict with the law. Transitional Case Management - court support, release from custody, precharge diversion or diversion;	Referrals from police officers, lawyers, service providers, friends/family members and self Call (705) 759-2423 ext 234 Clients will have to go to Wawa.
<b>Canadian Red Cross</b>	All people	Meals on Wheels and Transportation Program	Located in Wawa, but provides services in White River. Call 1-800-465-6551.
<b>Carole-Anne Robinson, Physiotherapist</b> Funded by: Private business / patient paid Service Type: Physical Health	All Ages	Physiotherapy and sports rehabilitation clinic, additional services include acupuncture, active release therapy, custom orthotics, massage therapy and biochemical/prevention screening. Services provided in-home, community or at clinic. No referral required for private pay services. Medical referral required for OHIP coverage and may be required for 3rd party insurance.	Call (705) 856-5005 for an appointment. Home visits in White River if a Community Care patient.
<b>CNIB Eye Van</b> Funded by: Ministry of Health and Long Term Care Service Type: Health (sight)	All people	Sight/eye screening.	Annually Call (807) 822-2320
<b>CHADWIC Home</b> Funded by: Ministry of Community & Children Social Services Service Type: Crisis/Emergency Support for Women	Women 16 years of age and older and their children	Services from a Feminist, Anti-Oppression/Anti-Racism lens using a Trauma-informed approach 24 hour emergency shelter for clients who have experienced abuse and/or are in a crisis situation Support in application for housing, family law, legal aid, appointment & court accompaniment 24 hour crisis line Drop-in service Emergency Food Cupboard Community Outreach - groups for women and girls (focused on issues related to health relationships, dynamics of abusive relationships, Public Awareness events Emergency transportation	Based in Wawa. Crisis call 1-800-461-2242 24 hours a day, 365 days a year Affiliated with centre Victoris de femmes Weekly visits to White River and an appointment should be made with CHADWIC Home prior to attending but drop-ins are welcomed if there is an opening. Call (705) 856-2848
<b>COVID Vaccination Program</b>	All eligible people		Weekly clinic Call (807) 822-2320 for appointment

## Asset Mapping

## Asset Mapping

## Physical and Mental Health and Addiction Services, Crisis Response

Social Agency - Program Name	Target Population	Service Description/Model of Care	How to Access
<b>Community Living Algoma</b> Funded by: Ministry of Community and Children's Services Service Type: Assisting those with Intellectual Disabilities	People with intellectual disabilities	Child and Family Support Workers coordinate and deliver a range of individualized services and support buildin on the strength of the clients and their families to address needs and meet goals Provide early intervention and crisis prevention support Identify needs and liaise with resources and services, and evaluate effectiveness Collaborate as appropriate for resource development and advocacy	Call (705) 856-2423
<b>Dilico Anishinabek Family Care - Thunder Bay</b> Funded by: Service Type: Child Protection Services	Indigenous Children and their families	Mandated as a Children's Aid Society we receive and investigate allegations of child abuse and neglect Works to promote family strengths to ensure the health, safety and well-being of Anishnabek children with a focus on prevention, early intervention and protection in partnership with individuals, families and communities Provide for alternative care when necessary	Nurse at MFN Health Centre Monday and Thursday, 9:00 to 4:00 Call 1-855-623-8511
<b>Emma Desgagne Dental Hygiene Clinic</b> Funded by: Private business / patient paid Service Type: Dental Care	All people	Dental Hygiene Clinic Direct billing to insurance Dental exams, scaling, polishing, fluoride treatments, pit and fissure sealants, hygiene instruction, mouth guard fabrication and teeth whitening, referrals to dentists	Based in Wawa. Wednesday, Thursday and Friday 96 Broadway Ave Call (705) 852-1202 for an appointment
<b>Home and Community Care Support Services North East</b> Funded by: Ministry of Health Service Type: In Home Physical Health	All people	Provides in home or school support including such things as; personal care, wound care, occupational therapy, speech therapy, dietician support, physiotherapy	Self or health professional referrals. Office in Wawa. Managed from Sault Ste. Marie. Call 310-2222 (English) or 310-2272 (French) or 800-668-7705
<b>Lady Dunn Health Centre</b> Funded by: Ministry of Health and Long Term Care Service Type: Medical Health	All people	Acute care and long-term care Diagnostic imaging Laboratory services Emergency services Physiotherapy Dietician/diabetes counselling Oncology support	Hospital located in Wawa. (705) 856-2335
<b>March of Dimes</b>	All people	Home care, personal support	31 Broadway Ave. 1-888-260-5269
<b>Michipicoten First Nation - Health and Social Services</b> Funded by: Service Type: Medical Health	On and off reserve members of Michipicoten First Nation	Community Health Representative - assistance in securing medical care and benefits; Community Wellness Worker - health promotion and prevention programming; Family Support Worker - supports individuals and families facing personal challenges; Band Representative - advocates for and with children and families involved in child welfare agencies; Family Well Being Worker - culturally based programming	107 Hiawatha Drive Michipicoten First Nation (705) 856-1993
<b>North Algoma Counselling Service (LDHC)</b> Funded by: Ministry of Health and Long Term Care Service Type: Mental Health	Clients 16 years of age and older (although younger clients have been seen)	NACS - North Algoma Counselling Personal concerns - social adjustment, emotional difficulties, anxieties, decision making, relationships, loneliness, depression, self-esteem and interpersonal skills Life challenges often associated with situational stressors - poverty, abuse, discrimination, addiction, unemployment, loss, divorce, disability and physical illness Psychiatric illnesses RAAM - Random Access Addiction Medicine CAMH - Canadian Association of Mental Health - visiting psychiatrists (6 visits per year by English speaking psychiatrist and 12 visits a year by a bilingual psychiatrist)	Contact (705) 856-2335 and ask for North Algoma Counselling Services

## Asset Mapping

## Asset Mapping

## Physical and Mental Health and Addiction Services, Crisis Response

Social Agency - Program Name	Target Population	Service Description/Model of Care	How to Access
<b>Northern Chiropractic Clinic</b> Funded by: Private business/patient paid Service Type: Physical Health	All Ages	Chiropractic and massage therapist rehabilitation treatments for sports injuries, motor vehicle accident injuries, work related injuries and injuries related to day to day living	Call (705) 856-4321 for an appointment
<b>Northern Neighbours, Nurse-Practitioner Led Clinic</b> Funded by: Ministry of Health and Long-Term Care Service Type: Medical Health	All people	Provides primary care with a nurse practitioner and registered nurse with referrals to the Wawa Family Health Team or Lady Dunn Health Centre as necessary. In cooperation with other organizations the following are available: Phlebotomy (blood work), footcare - no cost, weekly; prescription medication pick-up; flu vaccinations; prenatal program; Well Babies; Smoking Cessation	Call (705) 822-2320 for an appointment. This is not a walk-in clinic nor emergency. Diabetes - call (705) 856-2335 ext. 3180 North Algoma Counselling - call (705) 856-2335 ext. 3142 Dietician - call (705) 856-2335 ext.3106
<b>Northern Vision Care</b> Funded by: Private business/patient paid and Ministry of Health (eye exams) Service Type: Physical Health	All Ages	Eye care needs including vision conditions/corrections and eye disease diagnosis. Digital retinal screening, essilor visoffice, visual field testing, refractive surgery.	Call (705) 856-2345 for an appointment. In Wawa on Wednesday's and Thursday.
<b>Ontario Telehealth Network</b> Funded by: Ministry of Health and Long Term Care Service Type: Specialist Care			Service available upon appointment. (807) 822-2320
<b>Screen for Life Coach</b> Funded by: Ministry of Health and Long Term Care Service Type: Health Screening		Cancer screening - breast, cervical and colorectal	Annually Call 1-800-461-7031
<b>Superior Chiropractic - Dr. Dylan Morgan</b> Funded by: Private practice Service Type: Health Care	All people		Call (807) 345-6700 or, (807) 707-8640
<b>Sault &amp; Area Hospital - Mobile Crisis Team</b> Funded by: Service Type: Mental Health and Addictions	All people	Crisis Services staff handle calls during daytime hours, can assess via: OTN as needed. Mobile Crisis team on call in Wawa. Assess individuals in crisis, link to appropriate services.	Crisis line 1-800-721-0077 available 24/7 Mobile crisis team on call in Wawa from 4:30 p.m. to midnight on weekdays, and noon to midnight on weekends and stat holidays.
<b>Superior East - Ontario Provincial Police</b> Funded by: Ministry of the Solicitor General Service Type: Crisis / Emergency Response and Law Enforcement	All people	General law enforcement. The OPP is proactive in community services and education within all communities in the Superior East Cluster. Prevention work done through education via social media, community and school presentations and liaising with community partners. The "Situation Table" established to assist those considered to be at/have 'acutely elevated risk.	Emergency services call 911
<b>THRIVE</b> Funded by: Service Type: Child Development	Children ages 0-18	Support to children and youth impacted by differences in physical, perceptual, communication and/ or developmental trajectories.	2 Arnott St. (inside St. Joseph French Immersion) (705) 759-1131
<b>Wawa and Area Victim Services</b> Funded by: Ministry of the Attorney General Service Type: Crisis/Emergency Response	Individuals/families in crisis situations 16 years of age or older or with parental consent	Provides immediate assistance to victims of crime and tragic circumstance 24/7/365 Practical and emotional support immediately following an incident Immediate system navigation / referrals Ensure that immediate emergency needs are met (following medical assistance) Provide sexual assault counselling to women 16 years of age and older Provide support to victims of human trafficking Confidential, non-judgemental client direct assistance Refer to community partners to provide the most appropriate care with the permission of the client	Referrals from police, hospital, physicians and other community partners during non-business hours May self refer during regular business hours at (705) 856-7852

## Asset Mapping

## Asset Mapping

## Physical and Mental Health and Addiction Services, Crisis Response

Social Agency - Program Name	Target Population	Service Description/Model of Care	How to Access
<b>Wawa Dental Centre</b> Funded by: Private business / patient paid Service Type: Physical Health	All Ages	Dental diagnostics, denture therapy, endodontics, preventive care, restorative care, peridontics, surgery. Provides care in the community and referrals to outside clinics when necessary.	Call (705) 856-2804 for an appointment.
<b>Wawa Family Health Team</b> Funded by: Ministry of Health and Long Term Care Service Type: Medical Health	All people	Provides primary care with physicians, nurse practitioners, with access to a dietician, and pharmacist. Referrals made to LDHC for other services as required or to specialist services.	Offices located in Wawa. Monday to Friday 8:30 a.m. to 4:30 Call (705) 856-1313 for an appointment
<b>Wawa Family Health Team - Dr. Cotterill - Collaborating Physician</b> Funded by: Ministry of Health and Long Term Care Service type: Health Care			Contact the NNNPLC at (807) 822-2320
<b>Wawa Family Health Team</b> Funded by: Ministry of Health Service Type: Mental Health	Adults	Patients with mild to moderate mental health concerns. Patients are referred from WFHT staff for 1:1 sessions, most often in clinic. Counselling in home or in a public place of the choosing by the client may occur.	Based in Wawa. Monday to Friday 8:30 a.m. to 4:30 Call (705) 856-1313 for an appointment
<b>White River Emergency Food Bank</b> Funded by: White River Municipality and Donations Service Type: Health (food support)	All people	Non-perishable and perishable food,	Open 2 afternoons a week
<b>White River Volunteer Fire Department</b> Funded by: Township of White River Service Type: Crisis/Emergency Response	All people	Respond to physical emergencies, particularly community fires (residential, business)	Emergency services call 911
<b>Educational Services, Employment Help, Business Development, Child Care Services</b>			
<b>St. Basil's</b> Funded by: Ministry of Education	Elementary English Catholic		(807) 822-2411
<b>Michipicoten High School</b> Funded by: Ministry of Education	Secondary English		Bus travel to Wawa. 86 Magpie Rd. Call (705) 856-4464
<b>Ecole St. Joseph</b> Funded by: Ministry of Education	Elementary French Catholic and Secondary French Catholic		Bus travel to Wawa. 101 Churchill Ave. Call (705) 856-2003
<b>Sir James Dunn</b> Funded by: Ministry of Education	Elementary English		Bus travel to Wawa. 36 McKinley Ave. (705) 856-2517
<b>Contact North</b> Funded by: Ministry of Education	Distance Learning	For publically funded colleges, universities, school boards and essential skills providers. Each access centre is equipped with distance education technologies such as audio/video/web conferencing.	Contact <a href="mailto:wawa@contactnorth.ca">wawa@contactnorth.ca</a> for information.

## Asset Mapping

## Asset Mapping

## Physical and Mental Health and Addiction Services, Crisis Response

Social Agency - Program Name	Target Population	Service Description/Model of Care	How to Access
<b>Regional Employment Help Centre</b> Funded by: Employment Ontario Service Type: Employment	All people age 16 years of age and older	Skills upgrading on site and referrals to programs Support the development of on-the-job training programs Assistance for job seekers Assistance for businesses looking for workers	Monday to Friday 8:30 a.m. to 4:30 65B Broadway Ave. Wawa, ON (807) 822-1621 Call for an appointment
<b>Superior East Development Corporation</b> Funded by: Service Type: Business development		Provides business loans and business development assistance.	(705) 856-1105 1-800-387-5776 info@superioreastcfdc.ca
<b>White River Economic Development Corporation</b> Funded by: Township of White River Service Type: Business development / attraction		Business development	610 Elgin St. (807) 822-2450

## Housing and Housing Support

<b>Ontario Aboriginal Housing Services</b> Service Type: Housing			1-866-391-1061
<b>Algoma District Services Administrative Board</b> Service Type: Housing		Subsidized housing	Contact Algoma District Services Board (705) 856-2303 for more information
<b>Canadian Red Cross</b> Service Type: Housing Support	Seniors and/or disabled residents	Meals on Wheels	
<b>Twp of White River &amp; Red Cross</b> Service Type: Transportation (Red Van)		Local Transportation	Call (807) 822-2320 1 (800) 465-6551 Service available by request.

## Religious Organizations and Service Clubs

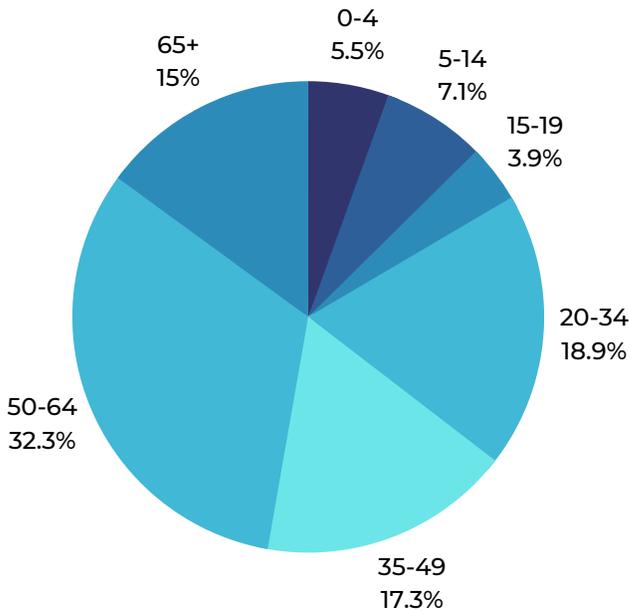
All Saint's Anglican Church  
Catholic Church  
Royal Canadian Legion  
Senior's Amenity Centre

# Demographics (2016 Census)

**Total Population: 645**

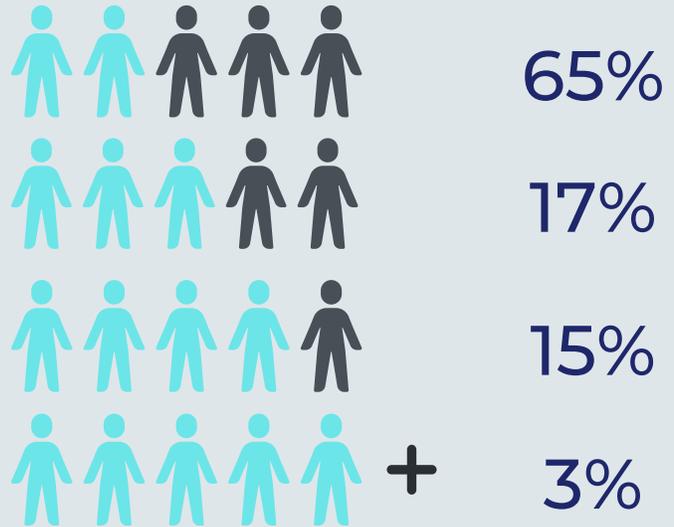
**Total # of Families: 200**

Population by Age

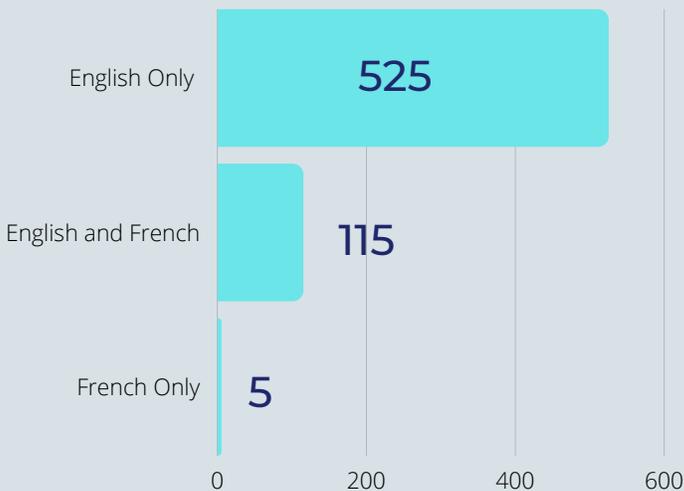


Family Size

# of families



Languages Used



**\$ 45,800**

Average Combined Household Income in 2016

Average Female Household Income in 2016

**\$ 33,524**

Median Male Household Income in 2016

**\$ 55,085**

Average Gov't Transfer Income in 2016

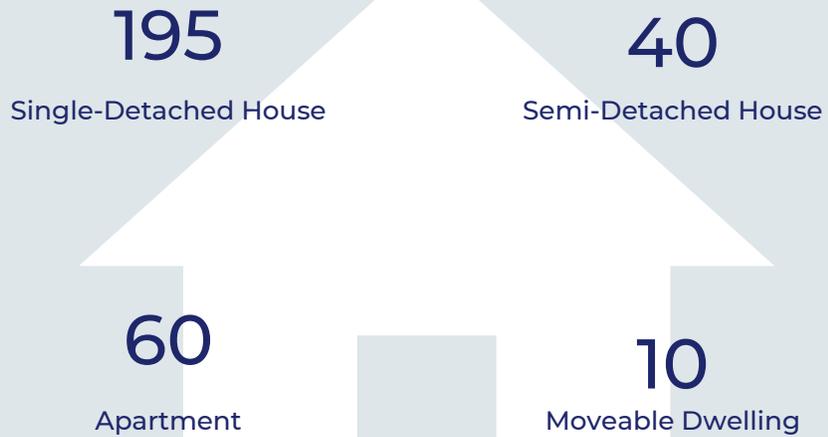
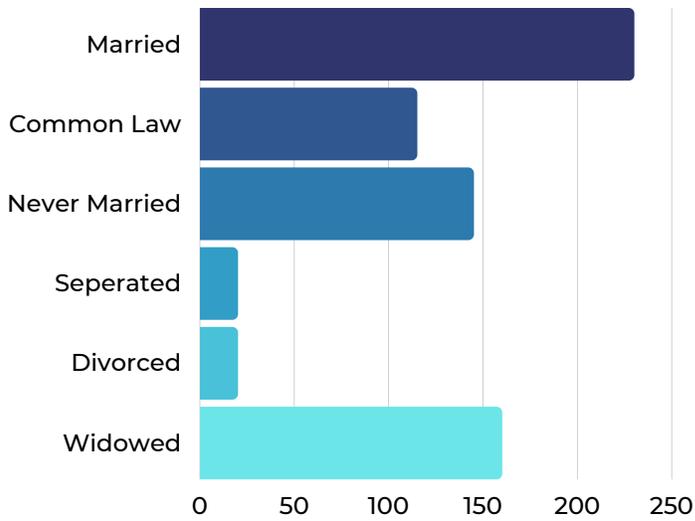
**\$ 9,430**

# Demographics (2016 Census)

Total Population: 645

Dwelling Types

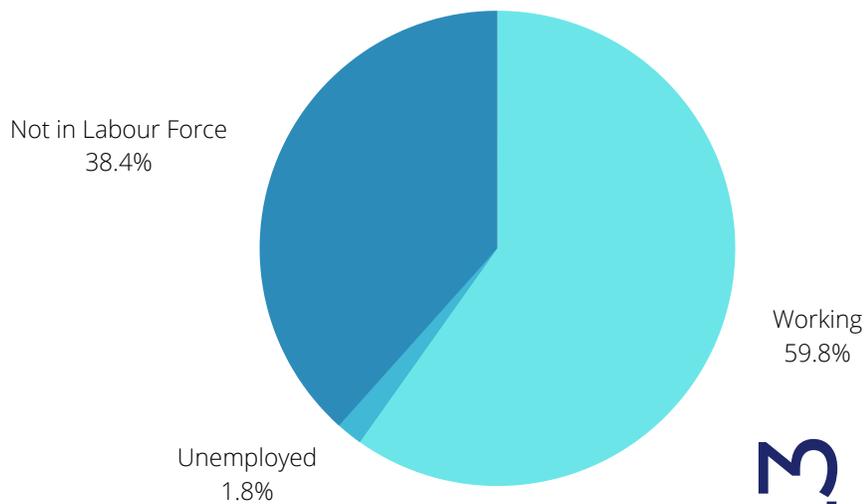
Marital Status  
(over the age of 15)



Education Levels  
(over the age of 15)



Employment Status  
(over the age of 15)



SECTION

5

# Survey Results

Out of 33 Responses:

MOST respondents were between the ages of:

36-54 (10)  
65+ (11)

MOST respondents Highest Level of Education:

Grade 12 (11)

82% of respondents would describe their community as SAFE:

YES (27)

55% of Respondents Employment Status is:

Full Time Employment (18)

85% of respondents housing needs are:

Yes, being met sufficiently (28)

73% of respondents were able to access health/ social services without difficulty

# Survey Results

SECTION

5

## Out of 33 Responses:

In the last 2 years accessed the following social services:

SERVICE:	# OF RESPONDENTS
Algoma District Services Administration Board:	3
Food Bank:	1
Christmas Hamper Fund:	1
Police Service:	4
Counselling Service:	5
Personal Care/ Home Support:	1
Have not had to access any of the above services:	26

Type of Support Required:

SUPPORT:	# OF RESPONDENTS
Physical Health:	6
Food Support:	0
Addictions Support:	0
Mental Health for Adults:	2
Mental Health for Children:	1
Mental Health for Youth:	0
Shelter Support:	0
Justice Support:	1
No Support was required:	22

## Survey Results

SECTION

5

### Comments:

#### Tell us why you think your community is safe or not:

*"low crime but drug problem in the community (not much being done)"*

*"Safe, friendly, helpful place"*

*"Inadequate Health Care Services, Inadequate Grocery and Retail Outlets"*

*"Do not notice how bad things are until they make the news"*

*"Too much impaired driving"*

*"Everyone knows everyone, if something is wrong most of the time the neighbour will notice"*

*"I see police patrolling from time to time. Left items outside home overnight and vehicles not in the garage with no incidents"*

#### Overall, would you describe your community as a healthy community:

*"Drug dealing in community. Need access locally to more specified health care services ie massage therapist, chiropractor, etc."*

*"I worry about drug addiction"*

*"There is no recycling"*

*"Lack of Local Services such as Mental Health, Dental Services, and Physio therapy. No support for individuals being stranded in community."*

## Survey Results

SECTION

5

### Comments:

Please tell us what changes or improvements you think would make your community a safer/healthier place to live:

*"See police here more often stop fast drivers and drug abuse"*

*"Our own drug store/pharmacy, more retail stores, chiropractor, massage therapist, reflexologist, attract other services: electricians, appliance repair"*

*"If people in the community would listen to some of the things going on in this town and make a better committed need!"*

*"Getting rid of drugs (very hard to do)"*

SECTION

5

Police Statistics

White River Township							
Occurrence Type	2015	2016	2017	2018	2019	2020	Total
Domestic Violence	23	19	13	22	15	12	104
Family Disputes	6	7	10	4	1	6	34
Mental Health Act	3	11	4	8	10	12	48
Drug	20	13	27	50	25	19	154
Property Crime							
Theft	45	42	34	43	61	51	276
Break and Enter	2	2	2	5	1	2	14
Mischief	4	6	8	6	7	6	37
Violent Crimes							
Assault	6	11	13	8	8	9	55
Robbery	0	0	0	0	0	0	0
Sexual Assault	0	1	1	0	6	2	10
Threats	5	5	4	2	10	1	27
Attempted / Homicide	0	0	0	0	0	0	0
	<b>114</b>	<b>117</b>	<b>116</b>	<b>148</b>	<b>144</b>	<b>120</b>	<b>759</b>

# End Notes

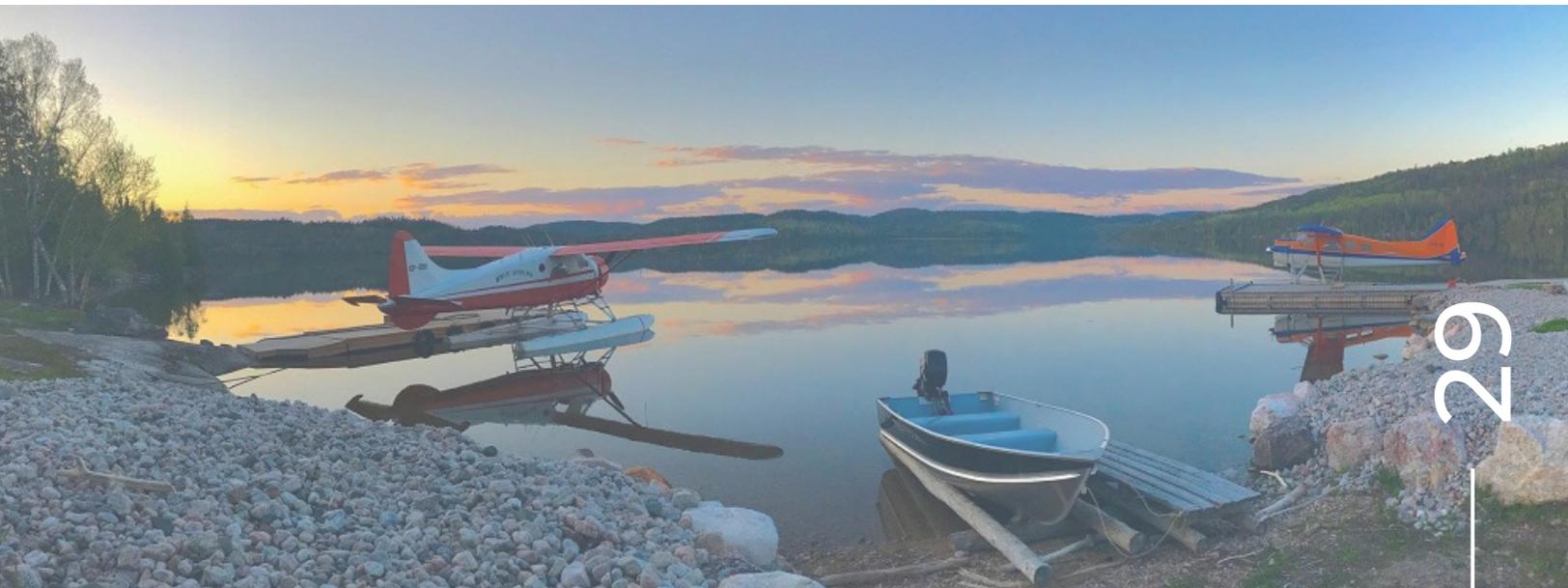
SECTION

# 6

Thank you for taking the time to review our Community Safety and Well-Being Plan. Please contact the Township of White River at (807) 822- 2320 to:

- Provide comments or thoughts regarding the plan
  - Volunteer to be part of a working group
- Volunteer to assist with the transportation program

“Together we can make a change.” - Angelo Bazzoni



Emergency - Ambulance, Police, and Fire	Emergency Response	911
Algoma Children's Aid Society	Child Protection	Crisis Line 1-888-414-3571
Assaulted Women's Hotline	Violence against women	Crisis Line 1-866-863-0511
Canadian Mental Health Assoc. (Sault & Area Hospital)	Mental Health and Addictions	Crisis Line 1-800-721-0077
CHADWIC Home	Domestic Violence / Women's Shelter	Crisis Line 1-800-461-2242
Kid's Help Line		Crisis Line 1-800-668-6868
North East Mental Wellness & Crisis Service	First Nations Mental Health Support	Crisis Line 1-866-209-9582
Sault & Area Hospital - Mobile Crisis	Mental Health Crisis	Crisis Line 1-800- 721-0077
Women in Crisis (Sault Ste Marie)		1-877-759-1230
ADSAB - Ontario Disability Support	Income Support	(705) 856-2303
ADSAB - Ontario Works	Income Support	(705) 856-2303
Algoma Public Health	Public Health	(705) 856-7208
Algoma Family Services	Family & Child Counselling	(705) 856-2252 or 1-800- 461-2237
Alzheimer's Society	Family support	(705) 856-0000
Canadian Hearing Society	Hearing	1-866-518-0000
Canadian Mental Health Association Central Access and Referral		1-855-366-1466
Canadian Mental Health Assoc.	Court / Justice Program	(705) 759-2423 ext 234
Canadian National Institute for the Blind	Sight	1-888-675-2468
Canadian Red Cross	Meals on Wheels/Transportation	1-800-465-6551
Carole-Anne Robinson	Physiotherapy	(705) 856-5005
CNIB Eye Van	Sight Screening	(807) 822-2320
COVID Vaccination		(807) 822-2423
Community Living Algoma	Child/family support - intellectual disabilities	(705) 856-23423
Dilico Anishnabek Family Care	Health, safety and well being	1-855-623-8511
Drug and Alcohol Help Line		1-800-565-8603
Emma Desgagne	Dental Hygiene Clinic	(705) 852-1202
Home and Community Care Support Services North East	Personal care, medical support	1-800-668-7705
Lady Dunn Health Centre	Hospital Services	(705) 856-2335
Landlord and Tenant Board	Rental / tenancy issues	1-888-332-3234
Legal Aid Ontario		1-800-668-8258
LGBTQ National Hotline		1-888-843-4564
March of Dimes	Home care, personal support	1-888-260-5269
Michipicoten First Nations Health & Social Services	Health and social services support	(705) 856-1993
North Algoma Counselling (LDHC)	Counselling Services	(705) 856 -2335
Northern Chiropractic Clinic	Chiropractic services	(705) 856-4321
Northern Neighbours Nurse Practitioner-Led Clinic	Health care	(705) 822- 2320
Northern Vision Care	Eye Care	(705) 856-2345
Screen for Life Coach	Cancer screening	1-800-461-7031
Sexual Assault Care Centre		(705) 759-5143
Superior Chiropractic - Dr. Dylan Morgan	Chiropractic services	(807) 345-6700, or (807) 707-8640
<b>Superior East Ontario Provincial Police</b>		<b>911</b>
THRIVE Child Development Center		1-855-759-1131
Victim Witness Assistance Program	Victims/Witness of Crime	1-844-768-0545
Wawa and Area Victim Services	Crisis response	(705) 856-7852
Wawa Dental Centre	Dental Care	(705) 856-2804
Wawa Family Health Team	Physical / mental health	(705) 856 -1313
White River Emergency Food Bank	Food support	(807) 822 - 2450