

**THE CORPORATION OF THE
MUNICIPALITY OF WAWA**

BY-LAW NO. 2963-16

BEING A BY-LAW to adopt Municipality of Wawa Policy No. PR-007: AODA Multi-Year Accessibility.

WHEREAS the *Municipal Act, 2001*, S.O. 2001, Chapter 25, Section 8, provides the powers of a municipality under this or any other Act shall be interpreted broadly so as to confer broad authority on the municipality to enable the municipality to govern its affairs as it considers appropriate and to enhance the municipality's ability to respond to municipal issues;

AND WHEREAS the Municipal Act, S.O. 2001, Chapter 25, Section 9, provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS The Corporation of the Municipality of Wawa recognizes the need to establish a policy in accordance with the *Accessibility for Ontarians with Disabilities Act*;

NOWTHEREFORE the Council of The Corporation of the Municipality of Wawa enacts as follows:

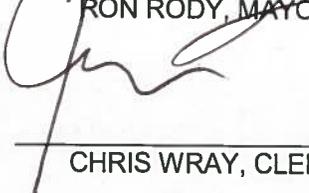
1. **THAT** Policy No. PR-007: AODA Multi-Year Accessibility Policy herein attached as Schedule "A" to this By-Law and forming an integral part of this By-Law, be adopted.
2. **THAT** the Mayor and Clerk be and they are hereby authorized to sign this By-Law and to affix the corporate seal thereto.
3. **THAT** this By-Law is enacted upon the third and final reading hereof.

READ a first, second and third time and be finally passed this 7th day of June, 2016.





RON RODY, MAYOR



CHRIS WRAY, CLERK



The Corporation of the Municipality of Wawa
Policy Manual

POLICY TITLE: AODA Multi-Year Accessibility	SUBJECT: Integrated Accessibility Standards
Policy Section: Media and Public Relations	Policy No. PR-007
Effective Date: June 7, 2016	Enacted By: By-Law No. 2963-16

Section A

Preamble

- 1.0.0** The Municipality of Wawa acknowledges the legislative requirement of a Multi-Year Accessibility Policy under the Integrated Accessibility Standards Regulation (I.A.S.R.) Reg. 191/11.
- 2.0.0** The Municipality of Wawa is committed to improving access and opportunity for people with disabilities. This accessibility plan outlines how the Municipality of Wawa will achieve compliance with the IASR Standards and our ongoing commitment to the independence and inclusion of people with disabilities.

This plan will be reviewed and updated every five years with an update report of same posted on our website.

Section B

Policy Statement

- 1.0.0** This Policy is intended to fulfill the requirements of the IASR as set out in the Ontario Regulation 191/11 of the *Accessibility for Ontarians with Disabilities Act, 2005*, to establish a Multi-Year Accessibility Policy for the Municipality governing the accessibility Standards information and communications, employment, transportation, and the design of public spaces.

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2.0.0 The *Accessibility for Ontarians with Disabilities Act, 2005* (the "AODA") is a Provincial Act with the purpose of developing, implementing and enforcing accessibility Standards in order to achieve accessibility for persons with disabilities with respect to goods, services, facilities, accommodation, employment, buildings, structures, and premises.

3.0.0. The Policy is prepared in accordance with the Integrated Accessibility Standard (Ontario Regulation 191/11) and addresses the following:

- The provision of accessible information and communications to persons with disabilities upon request;
- Accessible employment and recruitment policy and practice to ensure inclusion of persons with disabilities;
- Return to Work Policy/Practice/Plan;
- Workplace accommodations for employees with disabilities;
- Individualized workplace emergency response information to employees who have a disability;
- Accessibility considerations when procuring or acquiring goods, services or facilities;
- Notice of availability and accessible formats of documents;
- IASR Training requirements;
- Web Content Accessibility Guidelines (WCAG) 2.0;
- Transportation Standard booking requirements.

Section C

Definitions

1.0.0 ***"Accessible Formats"*** may include, but are not limited to, large print, recorded audio and electronic formats, braille and other formats usable by persons with disabilities.

2.0.0 ***"Corporation"*** means The Corporation of the Municipality of Wawa or its successors.

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3.0.0 ***"Council"*** means the Council of The Corporation of the Municipality of Wawa or its successors.

4.0.0 ***"Communication Supports"*** may include, but are not limited to, captioning, alternative and augmentative communication supports, plain language, sign language, and other supports that facilitate effective communications.

5.0.0 ***"Disability"*** means:

- (a) any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device,
- (b) a condition of mental impairment or developmental disability,
- (c) a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language,
- (d) a mental disorder, or
- (e) an injury or disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997.

6.0.0 ***"Mobility Aid"*** means a device used to facilitate the transport, in a seated posture, of a person with a disability. ***"Mobility Assistive Device"*** means a cane, walker or similar aid.

7.0.0 ***"Municipality"*** means The Corporation of the Municipality of Wawa or its successors.

Section D

Regulations

1.0.0 Scope

This policy is created in accordance with the Regulation and addresses how the Municipality of Wawa achieves accessibility and meets the Regulation's requirements. It provides the overall strategic direction that will be followed to meet the accessibility needs of persons with disabilities in the provision of goods, services and facilities.

This policy applies to all employees and volunteers; all persons who participate in developing the organization's policies; and all other persons who provide goods, services or facilities on behalf of the Municipality.

2.0.0 Statement of Commitment

The Corporation of the Municipality of Wawa is committed to providing quality goods, services, and facilities that are accessible to all persons we serve and in a manner that respects the dignity, independence, and inclusion of persons with disabilities.

We are committed to meeting the needs of persons with disabilities in a timely manner and will do so by preventing and removing barriers to accessibility in customer service, information and communication, employment, the built environment, and transportation.

We are committed to meeting the requirements of applicable legislation, including the AODA and the Human Rights Code.

3.0.0 General Provisions

3.1.0 Multi-Year Accessibility Plan

The Multi-Year Accessibility Plan established will be maintained and updated to outline our strategy and goals to prevent and remove barriers and comply with the requirements of the Integrated Accessibility Standards.

The Multi-Year Plan and annual status reports will be posted on the Municipalities' website and made available in an accessible format upon request.

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The Multi-Year Plan will be reviewed in 2019 and updated every five years thereafter.

3.2.0 Accessible Procurement of Goods, Services and Facilities

The Municipality incorporates accessibility criteria and features when procuring or acquiring goods, services, or facilities, except where it is not practicable to do so.

In the event it is not practicable to do so, an explanation will be provided upon request.

The Municipality does not have self-serve kiosks at this time; however, will incorporate accessibility features should this change.

3.3.0 Training for Staff

The Municipality will ensure that training is provided as required by the Integrated Accessibility Standards. Training will be appropriate to the duties of those being trained and include the requirements of the accessibility standards referred to in Ontario Regulation 191/11 and the Human Rights Code as it pertains to persons with disabilities.

Training is provided as soon as practicable, included in new hire and volunteer orientations, as well as on an ongoing basis as policies change and updates occur.

Training records will include the date of training, names of individuals trained subject to the Municipal Freedom of Information and Protection of Privacy Act ("MFIPPA").

3.4.0 Accessible Information and Communications

The Corporation of the Municipality of Wawa is committed to meeting the communication needs of people with disabilities in accordance with the Integrated Accessibility Standards and will notify the public about the availability of accessible formats and communications supports as required.

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3.4.1 Alternative formats such as large print, electronic copies of documents, braille documents are available upon request and at a cost that is no more than the regular cost charged to other persons.

3.4.2 The Municipality will consult with the person making a request for an alternative format. In situations where the information or communications are unconvertible, the Municipality will provide the person requesting the information or communication with an explanation as to why the information or communications are unconvertible along with a summary of the unconvertible information or communications.

3.4.3 The Municipality has processes in place for receiving and responding to feedback provided about accessibility and access that are provided in an accessible manner and with communication supports upon request.

Information about the feedback process will be readily available to the public and notice of the process will be posted on the Municipality's website (www.wawa.cc) and/or in other appropriate locations.

3.4.4 Emergency procedures, plans and public safety information that is prepared by the Municipality and available to the public, will be available in an accessible format or with appropriate communication supports, as soon as practicable upon request.

3.4.5 The Municipality will make its internet website and web content conform to the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG 2.0).

3.5.0 Accessible Employment

The Municipality is committed to fair and inclusive employment practices, as required in the Integrated Accessibility Employment Standard. Accommodations for persons with disabilities are available throughout the cycle of recruitment and employment.

The Municipality will notify all employees and the public, about the availability of accommodations for applicants with disabilities in the recruitment process and for all existing employees.

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- 3.5.1** Job ads will include the statement, *“The Municipality of Wawa welcomes and encourages applications from individuals with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process”*.

Candidates will be advised, upon selection to participate in an assessment or interview, that accommodations are available upon request.

The Municipality will work with candidates requesting accommodations to provide and arrange suitable disability related accommodations in a manner that takes into account the candidates' accessibility needs.

Successful candidates will be notified of the policies for accommodating employees with disabilities with an offer of employment.

- 3.5.2** The Municipality will inform its existing employees of updates to its policies used to accommodate employees with disabilities. This information will be provided to all new employees as part of new employee orientation and as part of Municipal Return to Work Policy.

- 3.5.3** Upon request of employee, the Municipality will consult with an employee with a disability, to provide or arrange for accessible formats or communication supports for information or communication that is generally available to employees in the workplace.

- 3.5.4** The Municipality provides individualized workplace emergency response information to employees who have a disability as required, when made aware the employee is a person with a disability and as soon as practical.

Should the employee who receives individualized workplace emergency response information require the assistance of another person in an emergency, the Municipality will provide the workplace emergency response information to the person designated by the employer, with the employee's consent.

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3.5.5 Individualized workplace emergency response plans will be reviewed if the employee moves to a different location within the Municipality, accommodation needs or plans are reviewed, the individual's disability related needs change and when the Municipality reviews its general emergency response policies.

3.5.6 As part of the Municipalities' Return to Work Program for employees whom are returning to work after injury or illness the Municipality will work with the employee to develop a written Individual Accommodation Plan.

3.5.7 The Return to Work Policy and Program:

- Outlines how an employee requests accommodations and participates in developing the plan.
- Is available in an accessible format that takes into account the employee's disability and accommodation needs.
- Accommodation plans are individualized plans, developed with the employee's direct manager, Human Resources, Union or Bargaining representative or other support person (if requested by employee), medical information or specialized assessments provided by the attending physician or other medical experts, i.e. Occupational Therapist.
- How and when requests for third party medical assessments are requested to assist in determining appropriate accommodations, costs for same covered by the Municipality.
- The frequency, timelines and manner of reviewing the individual accommodation plan.

3.5.8 In a situation where the individual accommodation plan is denied, the employee will be provided for the reason for the denial in writing, in a format that takes into account the employee's disability and accommodation needs.

3.5.9 The Municipality will consider the accessibility needs and supports and individual accommodation plans in employee performance management, career development and redeployment.

3.6.0 Transportation Standard

The Municipality of Wawa does not have a licenced taxi-cab service provider and is not primarily in the business of transportation, but does provide transportation services using a fully accessible van as per Reg. 191/11, s. 76 (1), available to individuals, groups and/or organizations.

All drivers are fully trained in adaptive equipment/lift and fare parity for all riders. Bookings are made in advance at 705-856-5802. Same day service is available based on availability.

Where same day service is not available, accept booking requests up to three hours before the published end of the service period on the day before the intended day of travel.

The Municipality provides accessible means to accept reservations upon request.

3.7.0 Design of Public Spaces

The Municipality is committed to designing public spaces that are free from barriers and accessible to all. The Corporation will comply with the Design of Public Spaces Standards with respect to public spaces that are newly constructed or redeveloped, including:

- Recreational trails and beach access routes
- Exterior paths or travel
- Outdoor public use eating areas
- Accessible parking
- Outdoor play spaces

3.8.0 Modifications to this or other Policies

The Municipality is committed to developing accessibility policies that respect and promote the dignity, independence and inclusion of people with disabilities. Any impact or potential impact to persons with disabilities will be considered prior to amending this or any Municipal policy.

Any policy of The Corporation of the Municipality of Wawa that does not respect and promote the dignity and independence of people with disabilities will be modified or removed.

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3.9.0 Information or to Request a Copy of this Policy

Any questions, concerns, suggestions or to request a copy of this policy, will be provided by, or referred to the Chief Administrative Officer / Clerk-Treasurer or designate of The Corporation of the Municipality of Wawa.

Phone: (705) 856-2244 Ext. 223

E-mail: cwray@wawa.cc

Section E

Policy Adoption and Review Guidelines

Date of Adoption by Council	By-Law No.	Motion No.	Date of Most Recent Review by Council	Date of Next Review by Council
June 7, 2016	2963-16			June 2021

Section F

References to Other Policies or By-laws

Policy Title	Policy Section	Policy Number
Employee Orientation		HR-004
HR Classification Return to Work and Accommodation Policy		HR-003